

TERMS OF WARRANTY

All Bosch Power Tools are carefully checked, tested and are subject to the stringent controls of Bosch Quality Assurance. Bosch therefore offers a guarantee for Bosch Power Tools. Your warranty claim based on your sales contract with the retailer, including your statutory rights, shall not be affected by this guarantee.

1. All Bosch Heavy Duty Power Tools and Measuring Tools are guaranteed against manufacturer's defects in material and workmanship for a period of twelve (12) months from the date of purchase (except for Batteries & Chargers in cordless tools, Standard Duty Power Tools, Home & Garden and Dremel which are guaranteed for a period of six (06) months).
2. Within the warranty period, repairs of the same defect of one tool are limited to a maximum of 3 repairs for Heavy Duty Power Tools and maximum of 2 repairs for Standard Duty Power Tools, Measuring Tools, Home & Garden and Dremel.
3. Please note that only authorized Bosch service personnel are allowed to repair Bosch Power Tools.
4. The warranty will NOT cover defects or damages resulting from:
 - Attempted unauthorized repairs, tampering, alterations, modifications, additions and/or deletions.
 - Accident, mishandling/negligence, abuse/mistreatment, loss and/or other calamities whether caused by nature or negligent act/omission.
 - Abnormal voltage (e.g. power surged) and/or wrong usage of electrical voltage/supply.
 - Usage not in accordance with the operation instructions manual.
 - Normal wear and tear.
5. The warranty will also be deemed VOID if:
 - Full particulars are not clearly provided or alterations are made against the actual information provided (e.g. alteration of the date of purchase, serial numbers).
 - There has been any replacement or servicing of components/parts thereof not recommended or approved by Authorized Bosch Power Tools Service Centre/personnel.

The original receipt of purchase that displays the date of purchase, are necessary to validate the claim.

6. The guarantee claim must be lodged within the guarantee period. This requires the submission or sending of the complete tool in question with the original sales receipt and the completed warranty card. The purchase date and the product name, the retailer or the Bosch Service Centre. Partially or completely disassembled tools cannot be submitted or forwarded in the case of a guarantee claim.
7. Claims other than the rights to correction of faults in the tool names in these guarantee conditions are not covered by our guarantee.
8. Services provided under guarantee do not lengthen or renew the guarantee period for the tool. The above guarantee applies to tools that are bought and used in Singapore.

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